



- RESIDENTIAL
- COMMERCIAL
- 24 HOUR SERVICE
- LICENSED AND INSURED FOR YOUR PROTECTION (4,000,000.00 in General Liability Insurance)
- A DRUG FREE AND SAFETY ORIENTED COMPANY

Fritz Plumbing L.P., was established in 1981 and is conveniently located in Frisco Texas. We have grown with the area and have adapted to the ever-changing plumbing needs of Frisco and surrounding DFW communities. **Fritz Plumbing L.P.** is committed to providing a quality plumbing system at a fair price. Currently our residential, commercial, and service departments, install in excess of ten million dollars of plumbing per year. We remain diligent in our effort to provide honest, safe, reliable service.

SERVICES

As well as offering the installation of new residential and commercial plumbing systems, **Fritz Plumbing L.P.**, offers an extensive service platform with a variety of services including remodeling, renovation, and repairs to your existing plumbing systems. Our service department services also include, video camera inspection, line and leak location, slab leak location and repair, sewer line, water line, gas line replacements, as well as any other repairs that are necessary for the continued maintenance of your plumbing system.

WARRANTY

All parts [not to exceed manufacturers warranty] and labor provided by **Fritz Plumbing L.P.**, is guaranteed for two full years (excluding sewer stoppages). If a problem should arise, we guarantee that it will be rectified in a prompt, professional manner.

RESPONSE TIME

Fritz Plumbing L.P. will respond to service and/or warranty emergencies with top priority. Any non-emergency service and/or warranty call will be responded to within 24 hours of notification. Each customer is very important to **Fritz Plumbing L.P.** and we make it a point to return calls as quickly as possible, however, all calls will receive priority to assure that customers who have severe problems can be handled expeditiously.

NORMAL WORKING HOURS

The normal business hours are from 8 AM to 5 PM, Monday-Friday (excluding holidays). We will not charge an overtime rate if the service call is scheduled by 4 PM, Monday-Friday, even if we are unable to respond until later that evening.

EXTENDED WORKING HOURS / OVERTIME RATES

Extended working hours will be after 5 PM on weekdays and anytime on weekends. Work performed during extended working hours will be charged at our current overtime rate. Work performed on holidays will be charged at a double-time rate.